

Transportation FAQs



<p>Eligibility Who is eligible to receive school bus transportation to and from school?</p>	<p>The eligibility of student to receive school transportation services has been defined in Florida Statutes (F.S.) Section 1006.21, to include the following:</p> <p>Kindergartens through grade 12 students whose homes are more than 2.0 miles walking distance, from the assigned school.</p> <p>Pre-kindergarten through 12 students with special needs or disabilities, regardless of the distance from home to school.</p> <p>Elementary age children who live within two miles of their assigned elementary school and who are subject to hazardous walking conditions as defined in Section 1006.23 F.</p>
<p>Who determines if a student lives beyond the reasonable walking distance from school?</p>	<p>A reasonable walking distance for a student is defined by the Florida Department of Education Administrative Code as: "any distance not more than two (2) miles between the home and the school or one and one half (1-1/2) miles between the home and the assigned bust stop".</p>
<p>What are the norms for the first two weeks of riding a school bus at the beginning of the year?</p>	<p>The first the few weeks the buses could be 30 minutes to hour late;</p> <p>For the first few weeks school buses can run late as drivers are getting familiar with students and their bus routes and new traffic patterns show themselves with all of the construction which goes on in Collier County</p>
<p>What is the "Yellow Band" Kindergarten Project?</p>	<p>The purpose of this program is to clearly and visibly identify kindergarten students who ride a bus from all the rest of the bus riders during the loading process in the afternoons at dismissal. School bus drivers are instructed to identify and seat the KG students in the front rows of the bus in order to make sure they have a safe ride home and get off at the correct stop. Kindergarten student will were their yellow wrist bands for the first two weeks of school.</p>
<p>How does a parent find out what school zone they live in?</p>	<p>Parents can access this information by going to the "School Zone Maps" link on the CCPS Schools Overview web page. On that site they can enter their address and it will provide the information for elementary, middle and high school. It also provides the schools information. (Address, phone number, etc.)</p>
<p>Can my child be taken to a daycare after school?</p>	<p>No. Transportation is provided to and from the home address on record with the school.</p>
<p>How do I as a parent know if my child's bus is running late?</p>	<p>There are two ways that a parent can check on their child's bus...</p> <ol style="list-style-type: none"> 1. Check the Transportation Late Bus link on the CCPS Transportation web page. 2. Down load the "Wheres the Bus" App and follow your child's bus from school to home or visa-versa. Instructions for "Wheres the Bus" App is on the CCPS Transportation web page.
<p>Bus Stop Information If a student is eligible for school bus transportation, how will the parent/guardian know which bus route the student is assigned to ride, where the bus stop is located and the pickup and drop off time at the bus stop location?</p>	<p>Prior to the beginning of the school year, parents may go onto the CCPS Transportation web site and check the "Bus Stop" Link to find their student's bus stop assignment location and the pickup and drop off times for the bus stop.</p>

<p>How can I get a bus stop changed?</p>	<p>You may request a change in a bus stop by contacting your student's school and ask them to put thru a Request for Bus Stop Change. You should receive a response within 10 days from the school. The student will need to continue to use you the current stop the student is assigned to.</p> <p>NOTE: Bus stops are changed for reasons of safety not due to proximity of the stop to a residence, the parent's ability to see a stop from their residence, the fact that a bus passes a house to get to a stop, the lack of sidewalks, or that it may be dark outside, it is the responsibility of parents/guardians to accompany their student to the bus stop and to supervise them until bus arrives at the stop.</p>
<p>Why could it take up to 10 days to establish a new stop for a student?</p>	<p>To establish a new, safe stop location a new route must be identified and then reviewed by the transportation department for any potential hazards as well notify area office, driver, school and any other students that be effected by the route change.</p>
<p>Who Do I call? Who do I contact when I need to update my address and to see if I qualify for transportation?</p>	<p>Only the school that the student is attending can update the registered address.</p>
<p>I moved over the weekend. Who do I contact to get a new bus stop for my student?</p>	<p>Routing is based upon the legal registered address at the school for the student. Please plan ahead and contact prior to the move. It's the parent's responsibility to provide documentation of address to the school. The school will make the necessary change and notify transportation.</p>
<p>My child's bus didn't show up or picked up my child?</p>	<p>Contact your Zone Manager/Dispatcher. Check the CCPS Transportation zone contact information page.</p>