

Emotional Wellness Program

NEW telehealth services

begin May 1st!



Here's how the program works:

1. To assess appropriateness for the telehealth services, all clients must have an initial face-to-face meeting with a counselor.
2. In the initial or subsequent session, clients must provide their counselor with a private (Non-CCPS) email and phone number.
3. Once the counselor determines telehealth services are appropriate, the client must call (239) 659-7751 to schedule a telehealth appointment with their assigned counselor.
4. Once the appointment is scheduled, an email will automatically generate to the client providing a link to click on to access their scheduled appointment.
5. At the time of the scheduled appointment, the client will click on the link, directing them to install the ZOOM app and its assigned plug ins.
6. Once the client has accessed the ZOOM link through their appointment email, they will be placed in the "virtual waiting room" until the counselor "picks up" the telehealth appointment.
7. Clients must have access to secured and stable WIFI or internet and they must be able to utilize either a smartphone/tablet/computer with camera/webcam capabilities.

If you'd like more information, or you are having any difficulties with these steps, call the Emotional Wellness Program at Community Health Partners at (239) 659-7751.

