Registering an Apple iOS device for CCPS Wi-Fi Access

1. On your iOS device (iPad or iPhone) click “Settings”, and on the Wi-Fi tab connect to the “CCPS” Wi-Fi network.
2. Your internet browser should automatically open and display the registration page.

3. Enter your username and password when prompted. After successfully logging in, you will be automatically disconnected and reconnected to the CCPS Wi-Fi network with access to the internet.
Note: If the login page does not open automatically (or if your device displays a Certificate warning), open your internet browser and manually navigate to http://www.ccps as shown in the images below. This should redirect you automatically to the correct login page.
Other Troubleshooting Tips

- Students: If you are not authorized for CCPS Wi-Fi access, you will see the screen below. This error means that your parent/guardian will need to sign into the CCPS Portal at portal.collierschools.com and authorize your access by accepting the Student Owned Device Agreement (SODA).

![CCPS Portal](image)
Logging in with an invalid username and/or password will display the screen shown below. Please verify that you typed your username and password correctly.
There is a “Contact Support” link at the bottom of the login page which provides additional information which can help when troubleshooting issues, such as your device MAC Address and IP Address:

**Content**
Share these details with the help desk when troubleshooting issues with this portal.

**Support Information**

**Support Information**
Contact the help desk at (239)-377-0445

**Session Information**
This information provides details that the help desk might need to resolve any issues you are experiencing.

**MAC Address:**
F4:5C:89:7F:CA:41

**IP Address:**
10.13.113.91

**User Agent:**
Mozilla/5.0 (iPad; CPU OS 10_3_2 like Mac OS X) AppleWebKit/603.2.4 (KHTML, like Gecko) Mobile/14F90

**Policy Server:**
10.2.7.121

**Failure Code:**
51000