Registering an Apple iOS device for CCPS Wi-Fi Access

1. On your iOS device (iPad or iPhone) click “Settings”, and on the Wi-Fi tab connect to the “CCPS” Wi-Fi network.
2. Your internet browser should automatically open and display the registration page.

![Login page screenshot](image)

3. Enter your username and password when prompted. After successfully logging in, you will be automatically disconnected and reconnected to the CCPS Wi-Fi network with access to the internet.
Note: If the login page does not open automatically (or if your device displays a Certificate warning), open your internet browser and manually navigate to http://www.ccps as shown in the images below. This should redirect you automatically to the correct login page.
Other Troubleshooting Tips

- Students: If you are not authorized for CCPS Wi-Fi access, you will see the screen below - error means that your parent/guardian will need sign into the CCPS Parent Portal and authorize your access by accepting the Wi-Fi agreement.
• Logging in with an invalid username and/or password will display the screen shown below. Please verify that you typed your username and password correctly.
There is a “Contact Support” link at the bottom of the login page which provides additional information which can help when troubleshooting issues, such as your device MAC Address and IP Address:

**Content**
Share these details with the help desk when troubleshooting issues with this portal.

**Support Information**

**Support Information**
Contact the help desk at (239)-377-0445

**Session Information**
This information provides details that the help desk might need to resolve any issues you are experiencing.

**MAC Address:**
F4:5C:89:7F:CA:41

**IP Address:**
10.13.113.91

**User Agent:**
Mozilla/5.0 (iPad; CPU OS 10.3_2 like Mac OS X) AppleWebKit/603.2.4 (KHTML, like Gecko) Mobile/14F90

**Policy Server:**
10.2.7.121

**Failure Code:**
51000