

**Addendum to: Collier County Public Schools**  
**Fee Agreement – Human Capital Accounts**

**Audit of Pharmacy Claim Payments**

Willis Towers Watson (WTW) will perform a systematic audit of pharmacy claims to determine the financial accuracy of the claims processed by Collier County Public Schools' (CCPS) PBM. During the course and scope of this audit, WTW will work with the PBM to identify any payment errors that may have occurred on CCPS's account. The audit period will include claims paid from 1/1/2017 through 12/31/2017 and will focus on determining if the pharmacy claims have consistently been processed and paid correctly. The following list represents the general areas that are tested during the course of this review:

**Pharmacy Claims**

- § Data Quality and Integrity
- § Duplicates Testing
- § Eligibility and Enrollment
- § Plan Document Compliance
- § Ensure claims are processing according to benefits (tiering, copays, mail-order)
- § Review higher cost drugs (injectables, cancer drugs, etc.)– Ensure claims are processing correctly and that case management is involved
- § Pricing Guarantees – Review reconciliation to ensure that claims data supports it
- § Other Items per Client Guidance

**Professional Fees**

A total amount of \$15,000 for professional fees for the pharmacy claims auditing will be billed and due by March 31, 2018.

Included in these fees are any reasonable administrative expenses, and also any travel related expenses (i.e. rental car, airline tickets, hotels, meals, etc.) with additional fees subject to negotiation and CCPS's approval.

**ACKNOWLEDGED AND ACCEPTED BY:**

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Roy M. Terry, Board Chair  
Collier County Public Schools

\_\_\_\_\_  
Date

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James Duncan, Account Executive  
Willis Towers Watson

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Date