

**HOW TO FILE A CLAIM
FOR YOUR TRUSTMARK ACCIDENT and/or CRITICAL
ILLNESS WELLNESS VISITS**

**A CLAIM FORM IS NOW REQUIRED FOR YOUR
WELLNESS TESTING.**

You are entitled to 2 wellness screenings per person on the accident coverage and one screening per person on the critical illness coverage. Please complete a claim form and attach a copy of the invoice or result of your testing as proof of procedure.

It is not necessary to get a medical professional's signature. If you are able to get this signature then your claim will process in 3 to 5 business days instead of the normal 7 to 10 business days. You still must submit back up documentation.

You may fax this form and back up directly to Trustmark Claims office at 1-508-471-3208 or by e-mail at riderclaims@trustmarkins.com. Please include your policy number on the claim form. You must include an invoice showing which "test" was performed or a copy of the lab report for bloodwork. Trustmark will accept an EOB from your insurance company if it shows exactly which test was done. They will not accept a "receipt" or payment register showing the co-pay, it must be an invoice showing the actual codes, name of the test that was performed or the result of the test with the screening. For any questions, Trustmark Claims direct phone number is 1-800-201-9373.

If you do not have your policy number, you can fax the claim form and back up to Ni'Cole at Benefits Technologies, fax number 561-620-6264 or by e-mail to nicole.woods@bentecllc.com. Please indicate where you are employed so we can access your policy number.